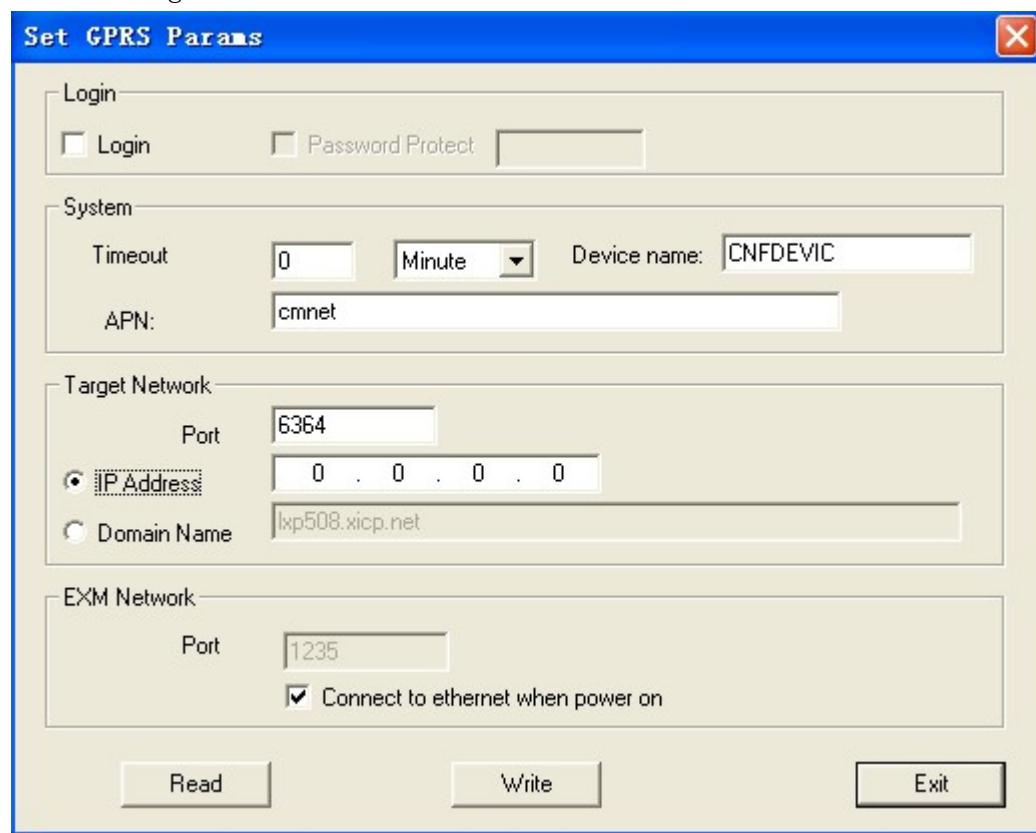Please send the GPRS Configuration &Email configuration to us.
GPRS configuration from SMS-> Set GPRS Params

Email configuration from menu SMS-> Set Email params